



# 2024 Annual Report

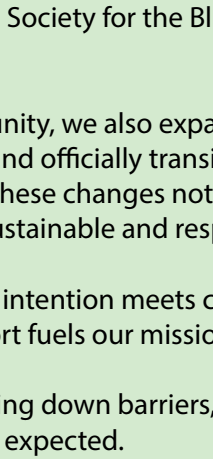
[President's Message](#) | [2024 in Review](#) | [Access Services](#) | [Community Programs](#) | [Education](#) | [Outreach](#) | [Our Team](#) | [Financial Summary](#) | [With Gratitude](#)

## President's Message

Dear Members and Supporters, and to the Communities as a whole,

I am truly inspired to witness the remarkable progress our organization has made in expanding access and the services we provide to the deaf, deaf/hard of hearing, and the communities. It is heartening to see how far we have come from a time when such resources were scarce or unavailable, and now, our efforts have created a more inclusive environment where everyone can thrive. These advancements not only enhance communication and independence but also reaffirm our collective commitment to equity and empowerment.

Thank you for your unwavering support in making these vital changes possible—together, we are building a brighter, more accessible future for all.



*Forrest Booth Jr.*  
Board President

## 2024 in Review

### Expanding Access. Deepening Impact.

As I reflect on 2024, I am filled with pride and gratitude for the momentum we've continued together. DEAF, Inc. has always stood at the intersection of advocacy and community—and this past year, we leaned in even further to ensure access, equity, and opportunity for all members of the Deaf, Hard of Hearing, and DeafBlind communities across Missouri.

2024 was a year of meaningful connection and growth. We partnered with organizations like St. Louis Public Library, St. Louis CITY SC, City of Wildwood, local history and art museums, to make public events more inclusive and accessible. We deepened our cross-sector collaborations with healthcare systems, schools, libraries, and city departments, reinforcing our belief that accessibility should never be an afterthought—it should be the standard.

Pink Wings of Hope experienced significant growth, both in educational outreach and community connection, reminding us how vital culturally and linguistically accessible cancer support is for Deaf, Hard of Hearing, and DeafBlind individuals. Services for DeafBlind Missourians made major strides, including active engagement in statewide advocacy efforts with the Sight And Sound Impaired of St. Louis, Missouri, community and the Deaf and Hard of Hearing, Helen Keller National Center, and Society for the Blind to expand visibility and push for lasting policy change.

In response to the increasing needs of the community, we also expanded our internal team—welcoming a Community Educator, a Scheduling Coordinator, and officially transitioning our Youth & Family and Pink Wings of Hope Community Advocates into full-time roles. These changes not only strengthen our foundation, but they also affirm our long-term commitment to building a sustainable and responsive organization.

This past year has shown us what's possible when intention meets collaboration. Thank you to our partners, funders, volunteers, and community members. Your support fuels our mission and inspires our team every day.

As we look ahead, we remain committed to breaking down barriers, amplifying underrepresented voices, and co-creating a future where access is not earned—it is expected.

With gratitude,



*Sarah Prechtel, esq.*  
Sarah Prechtel  
Executive Director

## Access Services

DEAF, Inc.'s Access Services ensure communication is never a barrier. We provide licensed and certified ASL and ASL interpreting services for the deaf, deaf/hard of hearing, and the communities. It is heartening to see how far we have come from a time when such resources were scarce or unavailable, and now, our efforts have created a more inclusive environment where everyone can thrive. These advancements not only enhance communication and independence but also reaffirm our collective commitment to equity and empowerment.

Each interpreting assignment reinforces our core belief: access to communication is a human right. Revenue from these services also supports the sustainability of our Community Programs—making it a vital part of our mission-driven model.

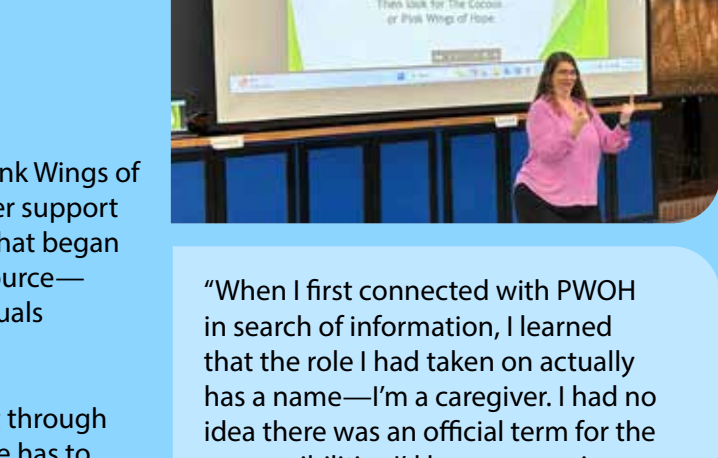
At DEAF, Inc., interpreting services are more than operational—they are transformative. In 2024, our interpreting department responded to thousands of service requests with professionalism, cultural fluency, and care.

From emergency rooms to classrooms to public meetings, our interpreters make it possible for Deaf and Hard of Hearing individuals to engage fully and confidently in their daily lives. Whether it's facilitating life-saving communication in a medical setting or supporting parental involvement in education, our work affirms the principle that language access is essential to autonomy, dignity, and inclusion.

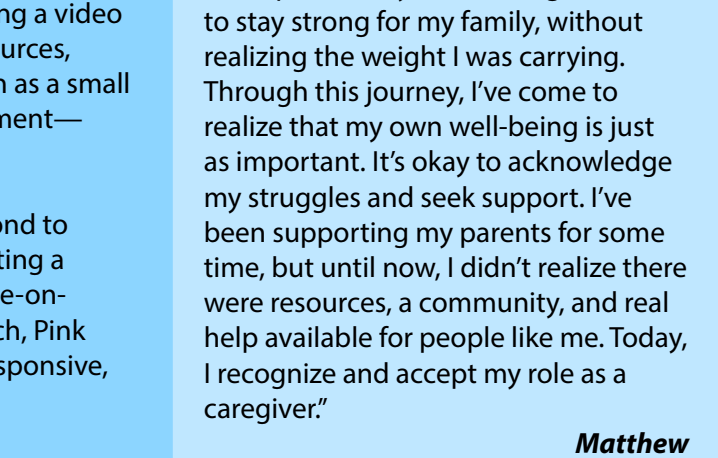
But our impact goes even further. Each time we provide interpreting services for the deaf, deaf/hard of hearing, and raise the bar for what accessibility should look like. This work is helping shift the narrative—from accommodation to expectation—and building a more equitable future, one assignment at a time.

"DEAF, Inc. had a profound impact on our business (Merch Healthcare) by improving communication and inclusivity within our team. Their services allowed us to bridge the communication gap for our ASL-using customers, which in turn enhanced their job satisfaction and productivity. By providing reliable and professional interpreting services, DEAF, Inc. enabled us to create a more inclusive work environment where all team members could thrive. This collaboration also helped us better serve our patients who are deaf or hard of hearing, ensuring they received the care and support they needed. I would highly recommend DEAF, Inc.'s services to others. Their expertise in providing ASL interpreting services is unparalleled, and their commitment to providing inclusive communication is evident in every interaction."

*Marisa Hiatt*  
Disability Inclusion Operations  
Human Resource



*"We are proud to partner with you and DEAF, Inc. in our mission to see disabled people thriving. Your support is instrumental in helping us make sure that the DHH community is included as we work towards more accessible workplaces and an inclusive workforce."*  
Chief Financial Officer  
Starkloff Disability Institute



*Spotlight: ASL Interpreting*  
View on YouTube

Within this service realm lies **Visdio**, an inclusive platform offering ASL and English translation services, complemented by captioning. Moreover, Visdio expands to encompass additional professional video production services. This service is frequently utilized by history and art museums in the St. Louis area and is available to any business or organization that wishes to make their visual products accessible to all.



*Spotlight: Visdio*  
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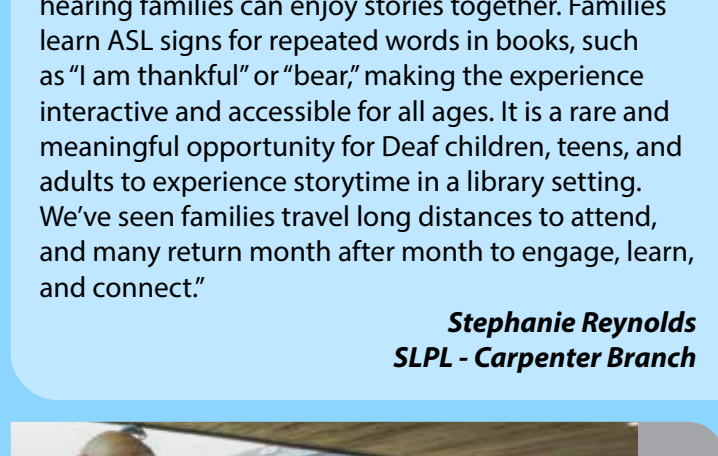
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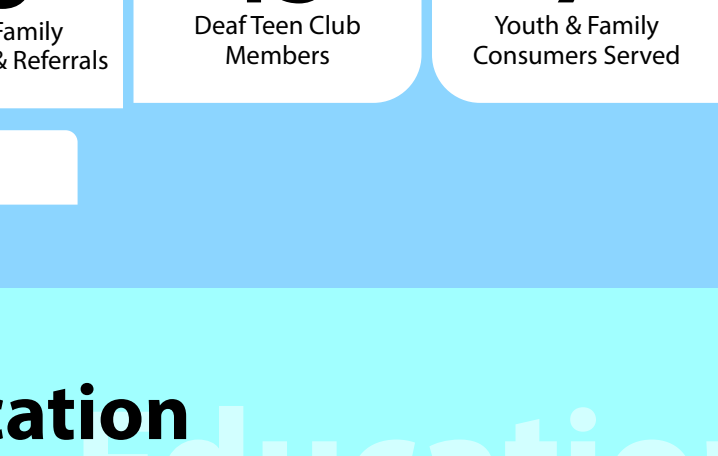
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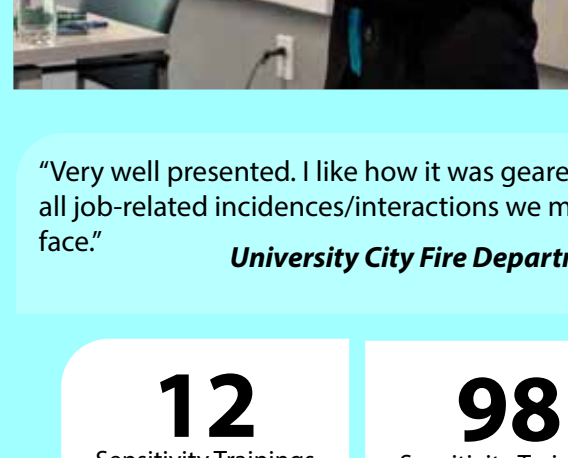


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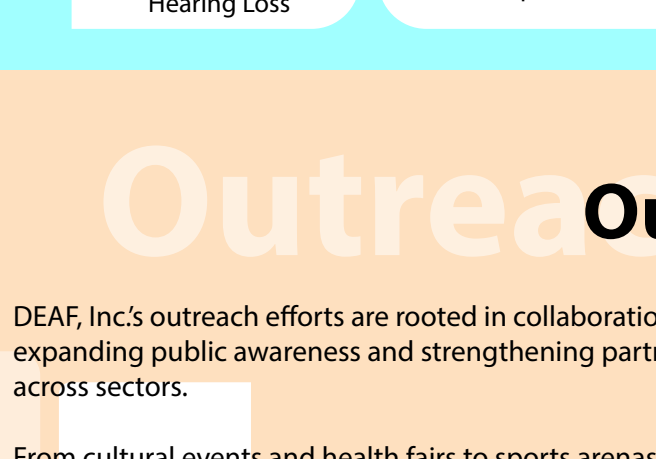


*Spotlight: Visdio*  
View on YouTube

## Community Programs

DEAF, Inc.'s Community Programs encompass two vital areas: Advocacy and Specialized Programs. Through Advocacy, we provide consultation, information and referrals, and direct support services to individuals navigating barriers in communication access, public systems, and everyday life.

Our Specialized Programs—Pink Wings of Hope and Youth & Family—are designed to meet the unique needs of individuals and families by fostering connection, education, and empowerment. Together, these programs reflect our commitment to building a stronger, more inclusive community.



*Advocacy: Championing Access and Empowerment*  
View on YouTube

At the intersection of health equity and language access, Pink Wings of Hope provides culturally and linguistically responsive cancer support for the Deaf, Hard of Hearing, and DeafBlind community. What began as a grassroots initiative has grown into a vital national resource offering education, advocacy, and direct support to individuals affected by cancer, as well as their caregivers.

In 2024, Pink Wings of Hope expanded its reach and impact through dedicated staff offering targeted outreach to no one. Through one-on-one support, educational presentations, and digital outreach, Pink Wings of Hope continues to fill a critical gap in culturally responsive, language-accessible cancer support.

The grant helped propel our educational initiatives, including a video series in American Sign Language that shares wellness resources, representation, and accessible information in health-related spaces. We are proud of the growth we've achieved and look forward to building on this foundation in 2025 and beyond.



*Spotlight: Pink Wings of Hope*  
View on YouTube

DEAF, Inc.'s Youth & Family program is dedicated to supporting Deaf, Hard of Hearing, and CODA (Children of Deaf Adults) youth from birth through age 18, along with their families. By creating opportunities for connection, learning, and cultural identity development, this program empowers families to thrive together through every stage of their journey.

In 2024, we expanded inclusive activities and deepened partnerships that foster early language development, social engagement, and family support—ensuring children grow up confident in both their identity and communication access.



*Spotlight: Youth & Family*  
View on YouTube

"I was really excited to hear about how the chaperones would be helping the teens navigate new spaces. My teen really loves making friends and feeling accepted as they explore their identity."

*Anna*  
Mother of a Deaf Teen Club Member



*Spotlight: Deaf Teen Club*  
View on YouTube

"When I first connected with PWOH in search of information, I learned that the role I had taken on actually has a name—I'm a caregiver. I had no idea there was an official term for the responsibilities I'd been managing. Stephanie helped me understand the true meaning of being a caregiver and why that recognition matters. Supporting my mom through cancer, while also caring for my dad's health issues, has been emotionally challenging at times—bringing feelings of frustration, stress, and occasional uncertainty about how to cope. I've often pushed my own feelings aside to stay strong for my family, without realizing the weight I was carrying. Through this journey, I've come to realize that my own well-being is just as important. It's okay to acknowledge my struggles and seek support. I've been supporting my parents for some time, but until now, I didn't realize there were resources, a community, and real help available for people like me. Today, I recognize and accept my role as a caregiver."

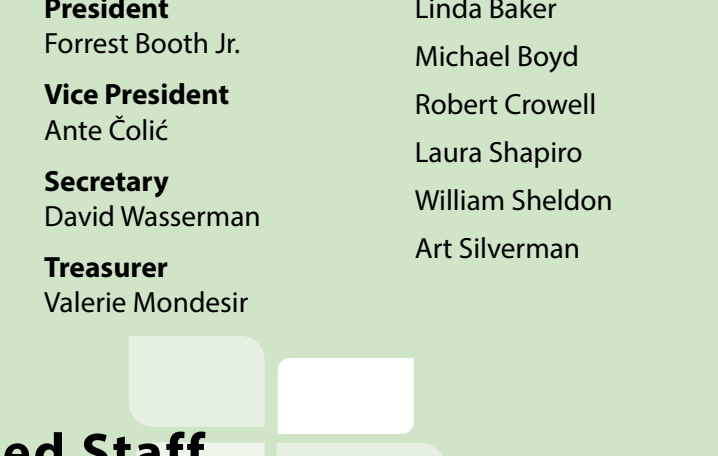
*Matthew*  
PWOH Consumer



*Spotlight: Youth & Family*  
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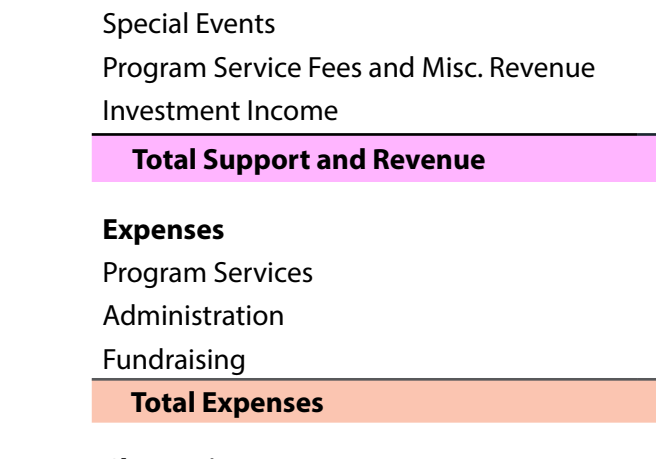


*Spotlight: Deaf Teen Club*  
View on YouTube

## Education

Education remains a core pillar of DEAF, Inc.'s mission to foster inclusion through awareness and communication. While limited funding led to a temporary slowdown in training activity in 2024, we took a meaningful step forward by creating a new staff position dedicated to revitalizing our community education and ASL instruction.

This investment positions us to rebuild and grow our educational offerings with greater capacity and focus in the year ahead.



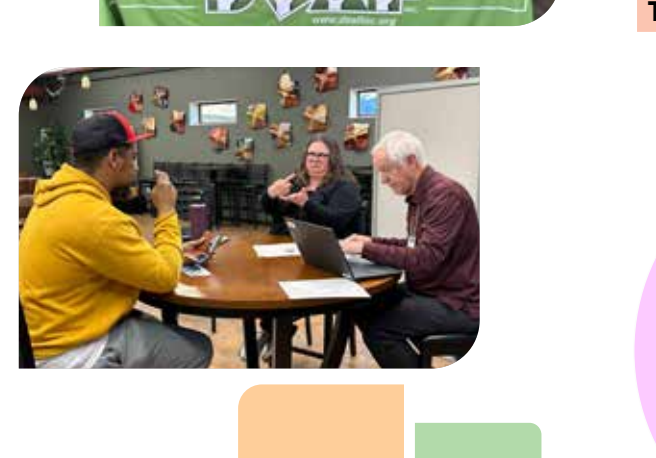
*Impact: Building Capacity for the Future*  
View on YouTube

"Very well presented. I like how it was geared to all job-related interactions we may face"

*University City Fire Department*



*Spotlight: Community Training*  
View on YouTube

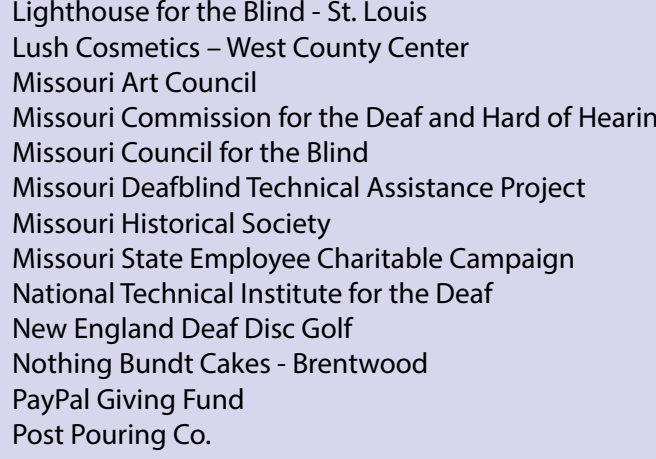


*ASL Classes: Creating Connection Through Language*  
View on YouTube

American Sign Language (ASL) is a powerful tool for bridging communication and building understanding across communities. In 2024, DEAF, Inc.'s ASL classes continued to serve as welcoming spaces for individuals from all backgrounds—whether they were learning to communicate with a Deaf family member, pursuing early language with their child, or exploring ASL out of personal interest.

Our classes offer more than language instruction—they create opportunities for cultural connection, inclusion, and lifelong learning. In fact, four individuals who originally enrolled out of personal curiosity were so inspired by their experience that they made it possible to expand support for Deaf, Hard of Hearing, and DeafBlind individuals affected by cancer in ways that are accessible, meaningful, and lasting.

With the growth of a dedicated Community Educator, we are excited to add our ASL offerings and continue fostering meaningful engagement between the Deaf and hearing communities.



*Spotlight: ASL Classes*  
View on YouTube

"The instructor was fantastic. She took her time and really made sure the class was understandable. She also gave helpful feedback and tips. She also took a list of medical terms to make sure we could help our patients and that was HUGE. Thank you for all!"

*Jennifer Thompson*  
Practice Manager, BJC Medical Group



*Spotlight: Deaf Awareness*  
View on YouTube

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*David Vedder, Director of Live Experience*  
St. Louis CITY SC



*Spotlight: Deaf Visual Arts*  
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